



Certificate III in Hospitality

National Code SIT30707



Duration	2 year nominal	Traineeship	New Entrant and Existing Worker
Who should attend	Those who wish to start a career in hospitality within the tourism, events and hospitality industry		
Course aims	<p>Descriptor</p> <p>This qualification provides the skills and knowledge for an individual to be competent in skilled operations with the need to apply discretion and judgement. Work would be undertaken in various hospitality settings, such as restaurants, hotels, motels, clubs, pubs, cafes and coffee shops. Individuals may have some responsibility for others and provide technical advice and support to a team. The qualification is suitable for an Australian apprenticeship pathway.</p> <p>Job roles</p> <p>Individuals with this qualification are able to perform roles such as:</p> <ul style="list-style-type: none"> • preparing and serving drinks at a bar • preparing and serving espresso coffee • serving food, wine and other beverages at tables • providing reception or front desk services • providing housekeeping services • providing gaming services. <p>Possible job titles include:</p> <ul style="list-style-type: none"> • bar attendant • barista • waiter • wine waiter • front desk receptionist • housekeeper • gaming attendant. 		
Qualification Rules	<p>Prerequisite requirements</p> <p>There are no prerequisites for entry to this qualification.</p> <p>To achieve a Certificate III in Hospitality, 16 units must be completed:</p> <p>all 8 core units 8 elective units:</p> <p>For this qualification, electives may be selected to meet either a specialist or multi-skilled job outcome, as follows.</p> <p>Specialisations:</p> <ul style="list-style-type: none"> - a specialisation may be achieved by selecting a minimum of 6 units from either Specialisation Group A – Food and Beverage, Specialisation Group B – Accommodation Services, or Specialisation Group C – Gaming - the remaining units may be selected from the general elective units below or any endorsed Training Package. <p>Multi-skilling:</p>		

	<p>- a minimum of 6 elective units must be selected from the general elective units listed - the remaining units may be selected from any endorsed Training Package - a maximum of 1 Languages other than English unit may be counted as an elective within this qualification.</p> <p>In all cases selection of electives must be guided by the job outcome sought, local industry requirements and the characteristics of this qualification.</p>		
Learning Outcomes	<p>The worker will normally be engaged in a workplace in which they:</p> <ul style="list-style-type: none"> - <i>demonstrate some relevant theoretical knowledge</i> - <i>apply a range of well-developed skills</i> - <i>apply known solutions to a variety of predictable problems</i> - <i>perform processes that require a range of well-developed skills where some discretion and judgement is required</i> - <i>interpret available information, using discretion and judgement</i> - <i>take responsibility for own outputs in work and learning</i> - <i>take limited responsibility for the output of others.</i> 		
Assessment outcomes will be gathered using	<ul style="list-style-type: none"> • Demonstration • Theory Assessment • Role Plays & Scenarios • Completion of activities during the delivery 		
Documents issued on successful completion	Certificate III in Hospitality SIT30707		
Price per person	POA	Course Fees	POA