

Training Courses & Related Services

# Responsible Service of Alcohol



National Code **SITHFABO09A**



<b>Duration</b>	1 x 6 hours	<b>Min-Max Group Size</b>	10-30
<b>Who should attend</b>	Staff at all levels (Management, Supervisory & Operational) who are involved in the sale, service or supply of alcohol to members & their guests.		
<b>Course aims</b>	To qualify participants in line with legislation relating to the Responsible Service of Alcohol.		
<b>Learning outcomes</b>	<p>On successful completion of this course participants will have an understanding of:</p> <ul style="list-style-type: none"> <li>The affects of alcohol on the body from prolonged alcohol abuse</li> <li>Violence &amp; anti social behaviour associated with alcohol abuse</li> <li>Alcohol abuse &amp; crime</li> <li>The benefits of responsible service of alcohol reforms</li> <li>The benefits of profitability of food &amp; soft drink service</li> <li>Factors which effect individual responses to alcohol</li> <li>The identification of customers to whom service may be refused</li> <li>Assisting customers to drink within appropriate limits</li> <li>Assisting alcohol effected customers</li> <li>The number of methods used to assess the intoxication levels of customers</li> <li>The polite methods used to offer assistance to intoxicated customers</li> <li>How to deal with difficult situations</li> </ul>		
<b>Documents issued on successful completion</b>	<p>Statement of Attainment</p> <p><b>NB Students must successfully complete an assessment at the end of the course to obtain a course certificate. Tasks will be completed during the delivery of this course</b></p> <p><b>This course has the following trainers approved through ATAC: Tim Coates; Gail Kachel; Carmel Neal; Bernie Hynes, Debbie Jordan &amp; David Bastable.</b></p> <p>The NSW liquor laws mandate responsible service of alcohol training for the liquor industry. The courses delivered by ATAC are NSW CLGCA approved and ATAC is registered with VETAB NSW.</p>		
<b>Price per person</b>	POA	<b>Price per in-house course</b>	POA